

17 June 1981

MEMORANDUM FOR: Director of Data Processing  
ATTENTION: Executive Officer  
STAT FROM:   
Deputy Director for Processing  
SUBJECT: Processing Weekly Report for  
Week Ending 16 June 1981

1. Systems Availability: Attached is the Systems Availability Report.

2. The PMO (Pilot Mail Operation) terminals are now running at 4800 baud versus 2400 baud.  STAT

3. The Ruffing Center had a good week overall. TADS had no lost time problems and the Versatec plotter was up all week. VM had several outages Thursday mostly due to Telex disk controller faults, totalling over two hours lost. AEGIS lost an hour Friday due to a tape drive problem. JES and Batch lost 85 minutes Saturday due to a head crash on an IBM disk drive.

4. The Special Center had a fair week with problems on all major systems. CAMS had several incidents Wednesday due to GIMD software and to some procedural errors during Comten testing. NIPS lost two hours Thursday at startup due to a prior Telex disk controller problem. STAR also lost 78 minutes due to a disk controller problem. CAMS hung or abnormally terminated several times Monday and Tuesday due to CAMS software, bad data on a paging disk pack, and JES software.

STAT 5. The new MPS system was installed on 13 June with only minor problems. The loss of a Share disk due to I/O errors caused MPS to be shut down for several hours on the morning of 15 June.

6. The May PAR was approved and distributed to users. Processing for the May report was completed two weeks ahead of schedule.

7. Serious system malfunctions have occurred in both PANVALET libraries. Efforts are under way to identify the cause

STAT of the errors and restore the libraries. We are working directly with [ ] and have asked CSS and SPD for assistance. Until the problems are resolved, users have been asked not to try to use PANVALET.

STAT 8. [ ] completed the installation of the 470/V6 in the  
STAT Special Center on Saturday, 13 June. The system is now undergoing diagnostic checkout. [ ]

9. SAFE Operations Personnel conducted a tour on Tuesday, 9 June of the Ruffing Center for representatives of the [ ] Corporation. STAT

10. The automatic tape degaussers are scheduled for delivery on Thursday, 18 June. These special purpose degaussers will rewrite the Volume Serial Label after degaussing. They are scheduled for installation in both Centers. These units should eliminate the need for the current data erase procedure.



Att: a/s

UNCLASSIFIED

17 JUNE 1981

DDA/ODP  
SYSTEMS AVAILABILITY SUMMARY  
MONDAY 08 JUN 1981 THRU SUNDAY 14 JUN 1981

SYSTEM	CURRENT WEEK 08 JUN - 14 JUN	PREVIOUS 90 DAYS 09 MAR - 07 JUN	DIFFERENCE
BATCH	98.91	97.56	+ 1.35
INTERACTIVE	90.40	96.09	- 5.69
GIMS	98.77	96.85	+ 1.92
CAMS	98.77	98.33	+ .44
OCR-COLTS	98.00	95.24	+ 2.76
OCR-RECON	98.00	95.43	+ 2.57
DDO-STAR	95.19	95.84	- .65
OSWR-TADS	96.37	96.99	- .62

VM and DDO-STAR both reported below the goal of 96 percent for the week with each application recording outages due to hardware, software, and procedural errors.

- INTERACTIVE (VM) experienced 4 hours and 36 minutes of hardware problems, 31 minutes of procedural errors, and a 10 minute software outage.
- DDO-STAR had 4 hours and 6 minutes of hardware problems and a 24 minute software outage.